



Return Authorization Form

Enjoy our Wide Selection
and Everyday Low Prices!

If you are not completely satisfied with your purchase from Consumercrafts.com, you may return unopened items* within 30 days of receipt of shipment for a full refund of the product purchase price. Please include your packing slip with this return authorization form. It will help us to process your request more quickly.

For any return, we recommend the use of a carrier that can provide both insurance and tracking information. Customer is responsible for all return freight. No collect return shipments will be accepted. Orders that are refused upon delivery to a customer will be subject to shipping fees plus a 15% restocking fee.

Address for Returns:

ConsumerCrafts Fulfillment
21160 Drake Road
Strongsville, OH 44149

Return Package Checklist:

- ◆ Unopened item in original packaging*
- ◆ Completed Return Authorization Form

* Opened packages are not returnable. Perishable items are not returnable. Original packaging and any original seals must be completely intact. Software (i.e. Cricut Cartridges), electronics and machines (i.e. die-cutting machines) are only returnable if unopened. Any issues pertaining to damaged or non-functioning machines, electronics or software should be directed to the manufacturer. Manufacturer contacts can generally be found on the box or inside the instruction manual.

Customer Name: _____ Purchase Order #: _____

Return Item Number	Quantity to Return	Amount Paid	Return Code**
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

** Please use the appropriate code to indicate the reason for your return:

- | | | | |
|----------|------------|------------------|---------------------------|
| 1) Color | 3) Quality | 5) Changed Mind | 7) Damaged*** |
| 2) Size | 4) Price | 6) Wrong Item*** | 8) Other (please explain) |

Additional Comments: _____

*** Claims for damaged merchandise or errors in shipment must be reported to our customer service department at 1-888-55CRAFT (1-888-552-7238) within 10 days from receipt of shipment to receive a refund.